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Cancellation / Transfer Policy

Cancellations and Transfers happen. We understand that you have a schedule and a life unique to you and that sometimes in life we have unforeseen occurrences. We would like to make this policy as simple as possible. Should you need to cancel your trip please call 509.242.8699 and we will walk you through the process and options.

A fifty percent deposit is required upon reservation. The remainder is due 45 days prior to the reserved date. Deposits are non-refundable. If you cancel within 45 days of your trip the entire price of the trip is non-refundable. If you choose not to cancel but to transfer we need the transfer in writing 30 days prior to scheduled date of departure. Our cancellation and transfer policies apply to all situations and we regret that we can not make exceptions for personal emergencies. We recommend you purchase our cancellation protection plan. Our trips run rain or shine.

Should FLOW Adventures need to cancel or change the venue for a trip for any reason, we reserve the right. We will reschedule your trip at a time convenient for you. We want you to be satisfied with your decision to be our guests, at FLOW Adventures for your vacation or trip.

Thanks and see you on the water,

FLOW Adventures